

**SERVICE BRIEF**

# Proactive Managed Server Care for Schools

**Proactive Managed Server Support**

*Reduce downtime, increase productivity, and make your technology work for you.*

Uncertainty is a productivity killer. To be successful, schools must plan expenses and know that vital business systems will work as needed. Taking a reactive approach to maintaining your IT networks is simply too costly in too many ways: lost productivity, dissatisfied staff and enormous upgrade and repair costs. Our managed IT services are the smart, cost-effective alternative.

For an easily affordable, fixed monthly fee (**a mere fraction of the cost of hiring an engineer**) we'll take away the worry, frustration and considerable cost of managing your IT environment.

Let us give you the peace of mind that comes with knowing your servers are always being monitored.

**Minimizing your server's downtime is our priority, and we take this responsibility very seriously**

**Consistent and Reliable Patching**

*Minimise your security risk*

Are your server patches up to date? If there is a security outbreak can you react quickly? Included in our Proactive Server Care we provide a full programmatic patching solution. All patches are tested in a fully functional Lab and certified before releasing. All patching can be done after hours in a planned consistent manner.

**Consistent Proactive Monitoring**

*Benefit from Accucom's experience*

Our managed IT services solution keeps watch over your systems 24/7, and we step in the moment we discover anything amiss. In most instances, you won't know there was ever an issue. This proactive approach to IT maintenance keeps minor issues from becoming big ... and expensive!

**Let Accucom's Proactive Managed Server Care watch over your School**

**Features**

- 24/7 Server Monitoring
- Remote Maintenance
- Full patching schedule
- Monthly Reporting
- Security Updates and alerts

**Benefits**

- Greatly reduce server downtime with proactive maintenance.
- Full Management reporting allows full visibility
- Flat-rate IT is easy to budget.
- Reduce and minimise downtime across your entire infrastructure.
- Optional anti-virus protection
- Resolve issues before downtime occurs.
- No more per-incident charges.
- Enterprise level coverage.

**Get Proactive! Call Us TODAY!**

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